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Contents

General information	4
Entry to Czechia	6
Temporary protection	7
International protection	14
Annex I. Repository of sources	15



1. General information



Language

The official language spoken in Czechia is Czech.



Administrative settings

Czechia is territorially organised into 14 administrative regions. The capital city is Prague.



Population

The estimated population in December 2021 was 10 516 707.



Emergency contacts

- ◆ International country code **+420**
- ◆ European emergency number **112**
- ◆ Medical emergencies **155**
- ◆ Police/Gendarmerie **158**
- ◆ Firefighters **150**
- ◆ Children in danger **116 111**
- ◆ Domestic violence **116 006**
- ◆ Ministry of Interior (hotline for Ukrainian citizens) **+420 974801802**
- ◆ Ministry of Interior (email for Ukrainian citizens) ukrajina@mvcz.cz

Official information for Ukrainian citizens

<https://www.mvcz.cz/clanek/ua.aspx>

<https://www.nasiukrajinci.cz/ua/>



Driving licence

If your Ukrainian driving licence is in accordance with the 1968 Vienna Convention on Road Traffic, you can use it to drive in Czechia. See here: [Опис-водіських-прав.pdf.aspx](#).

For further information on the validity of Ukrainian driver licences in Czechia, see <https://www.mdcr.cz/Zivotni-situace/Ridicky-prukazy/Informace-pro-drzitele-ukrajinskych-ridicky-pru>.





Ukrainian diaspora

Information about the Ukrainian diaspora in Czechia can be found at <https://www.ukrajinci.cz/ua/o-nas/>.



Ukrainian embassy in Czechia

Address of the Ukrainian Embassy in Czechia:

Charlese de Gaulla 916/29
160 00 Praha 6-Bubeneč, Czechia.

Website: <https://czechia.mfa.gov.ua/>

Email: ukremb.prague@gmail.com

Phone: **+420 227020200**
+420 227020212





2. Entry to Czechia

Citizens of Ukraine who hold a valid biometric passport can stay in the territory of Czechia visa-free for a period of maximum 90 days within the 180-day period immediately preceding each day of stay. A calculator of remaining travel days under a Schengen short-stay visa is available at <https://ec.europa.eu/assets/home/visa-calculator/calculator.htm?lang=en>.

Every foreigner arriving in Czechia is obliged to register with the [Foreign Police](#) within 3 working days from the day of arrival. If you are staying in a hotel or similar accommodation, the provider of accommodation is responsible for reporting your presence.

Contact details of the foreign police can be found at <https://www.policie.cz/SCRIPT/imapa.aspx>.

It is recommended to combine your registration for temporary protection with registration at the 'Regional Assistance Centres for Help and Assistance to Ukraine' (KACPU).

The list of the KACPU and further information can be found at <https://www.policie.cz/SCRIPT/imapa.aspx>.

At the date of publishing this booklet, no COVID-19 related measures are applied in Czechia.

Health and security screenings are conducted at the KACPU. The centres are located across the country to facilitate the registration and assistance process for those arriving from Ukraine.



3. Temporary protection

In Czechia, temporary protection applies to the following categories of persons.

1. Ukrainian citizens who resided in Ukraine before 24 February 2022 and left the country due to the Russian aggression.
2. Third-country nationals, stateless persons or foreigners who were granted some form of international protection in Ukraine, resided there before 24 February 2022 and then left the country due to the Russian aggression.
3. Close family members of persons referred to in points 1 and 2 (spouse, registered partner, unmarried minor child and adult dependent relative living with the family) who stayed together in Ukraine before 24 February 2022 and then left the country together.
4. Foreign citizens and holders of a permanent residence permit in Ukraine by 24 February 2022 who cannot travel to their country of origin due to a threat of actual danger, in accordance with the Act on the Residence of Foreigners.

Temporary protection may also be granted for family reunification with a beneficiary of temporary protection. This applies to close family members.

Temporary protection cannot be granted to Ukrainian nationals who, by 24 February 2022, were holders of a valid residence permit (long-term visa or long-term/permanent residence) issued by another country, that expired or was revoked after 24 February 2022.

The same applies to foreigners who had a long-term residence permit in Czechia that was cancelled or whose validity was not extended after 24 February 2022. These foreigners are not considered as persons who lived/resided in the territory of Ukraine before the date of 24 February 2022. If they want to stay in Czechia, they can apply for a 'visa for a stay over 90 days for leave to remain in the territory' (so-called 'special long-term visa'). This visa is only valid within Czechia and expires upon departure from the country. Holders of this type of visa are generally not covered by public health insurance. So they need to arrange their health insurance independently. Holders of this visa cannot apply for humanitarian benefits nor receive any further assistance dedicated to temporary protection holders. This visa does



not entitle its holders to freely access the labour market. It is necessary to apply for a work permit at the relevant branch of the Labour Office.

Where can you register for temporary protection in Czechia?

Citizens of Ukraine who resided in Ukraine before 24 February 2022 and their family members travelling with them should register in person at the [Regional Centres for help and Assistance to Ukraine \(KACPU\)](#).

In other cases, you should register for temporary protection in person at the [Ministry of the Interior, Department for Asylum and Migration Policy](#). You will receive individual support with your situation.

You do not have to pay anything. The procedure is free of charge.

What documents do you need for registration?

You must submit a completed form and a valid passport (if you have it). It is recommended to bring a 45 mm x 35 mm photograph. If you do not have a valid travel document, you can prove your identity by showing a Ukrainian identity card. If you do not have any identity documents, please contact the [Embassy of Ukraine](#) in Czechia to confirm your nationality.

The printable version of the temporary protection registration form is available [here](#).

The electronic version of the temporary protection registration form is available [here](#).

If you request temporary protection for children without them being present, you must bring their travel document or birth certificate and a passport-size photograph. However, it is recommended that you bring your children in case their personal presence is necessary for certain steps.

Duration of temporary protection

If temporary protection is granted, you will receive a special long-term visa with the code D/DO.

If temporary protection cannot be granted on the spot, the Ministry of Interior may issue a certificate confirming your temporary protection request.



Persons granted temporary protection after 1 April 2022 will have a temporary protection permit valid until 31 March 2023.

Your rights as a beneficiary of temporary protection

- ◆ Freedom of movement and residence in Czechia.
- ◆ Travel title: temporary protection allows free movement within Schengen countries. However, the temporary protection visa does not replace a valid travel document.
- ◆ Residence and work authorisations.
- ◆ Social assistance: beneficiaries who do not have sufficient resources may benefit from dedicated social services.
- ◆ Health assistance: beneficiaries have full free access to the public health insurance system. This may change in late June when a new law on the topic is expected.
- ◆ Family reunification: upon request, temporary protection will be granted to close family members who can prove that the family was united in the country of origin and that you were separated because of the war in Ukraine. Close family members are considered: spouse, registered partner, unmarried minor child and adult dependent relative living with the family.



More information about these rights



Initial reception

If you arrive from Ukraine and have no accommodation, you should contact a Regional Assistance Centre for Ukraine (KAPCU). An infoline is also available at **+420 974801802**. Persons fleeing the war in Ukraine who do not have any accommodation can request accommodation during the registration process in the KAPCU. Initial reception is managed by the 'Fire Rescue Service of the Czech Republic'.



Accommodation

Accommodation can be provided in reception facilities owned and/or managed by the state, by regional authorities or by private actors. The capacity of state facilities is limited. The accommodation provided can include a stay in: recreational facilities, gyms and hostels used as temporary emergency shelters.

Many persons fleeing Ukraine stay with their relatives or other members of the Ukrainian diaspora in Czechia. However, Ukrainians have been also largely accommodated by Czech citizens.



Access to labour market

Beneficiaries of temporary protection can work as soon as they obtain temporary protection. More information can be found at https://www.mpsv.cz/documents/20142/2786931/informace_zamestnavatel_UA_130422.pdf.

Job offers can be found at <https://jobs4ua.cz/>. This platform has been specifically created to match prospective employers and Ukrainians looking for a job in Czechia.

Jobs in agriculture can be found at <https://agroprace.cz/>.

More information in Ukrainian can be found on the website of the Czech employment office at <https://www.uradprace.cz/web/uk>.



Social welfare

Beneficiaries of temporary protection can apply for humanitarian benefits at the regional branches of the Labour Office or online.





It is intended for all holders of temporary protection in Czechia (including children). More Information can be found at <https://www.uradprace.cz/web/cz/-/pomoc-pro-obcany-ukrajiny-a-jejich-zamestnavatele>.

Public health

Medical care/medical prescription

More information regarding health insurance and the provision of health services can be found on the [website of the Ministry of Health](#). You can also consult the websites of insurance companies to learn how to obtain health insurance and how to secure health care for acute issues if you are not insured yet.

Please note that a new law on health care under temporary protection is expected in late June.

Under the current rules, upon issuance of a visa on the basis of temporary protection, beneficiaries participate in the public health insurance system with full free access to health care. With their visa, beneficiaries can visit one of the customer offices of health insurance companies. Branches of insurance companies are also present in the KACPU. There, beneficiaries are issued a form meant to replace the 'Domestic card with full care in Czechia'. Holders of this card are provided with health care in Czechia in the full scope of public health insurance. You can apply for this card also online.

Beneficiaries have access to urgent medical care (if needed) even prior to completing this process.

The Ministry of Health set up so-called 'UA points'. The UA points are placed in university hospitals and serve as primary care points for Ukrainian refugees (both children and adults). The purpose of these clinics is to ensure a smooth process of providing health services to people from Ukraine and not overload the primary care providers. More information about the 'UA points' is available at <https://uapoint.mzcr.cz/>.

Information on health care for Ukrainians is available through various channels.

The infoline **+420 226201221** also provides translation for both Ukrainian patients and Czech doctors.





Psychosocial support

Beneficiaries of temporary protection have access to the public health care system. They have the same access to psychological and psychiatric care as Czech nationals. Nevertheless, some specific measures were introduced to help the Ukrainians fleeing the armed conflict in Ukraine.

Please note that a new law on health care under temporary protection is expected in late June.

Consult the website of the [Ministry of the Interior](#) to see the available psychological help (information in Czech and Ukrainian). The options include crisis hotlines and online help, links to NGOs dealing with people affected by the war, lists of crisis intervention experts and therapists. All the necessary help is provided in Czech, Ukrainian or Russian and is free of charge.



Disabilities

Information on social security, medical devices, etc. for people with disabilities from Ukraine, is available at <https://nrzp.cz/poradna/>.

For an overview of offers of assistance and associations working with persons with disabilities coming from Ukraine to Czechia see <https://www.vlada.cz/cz/ppov/vvozp/aktuality/nabidka-pomoci-spolku-osob-se-zdravotnim-postizenim-lidem-se-zdravotnim-postizenim-prichazejicim-z-ukrajiny-do-cr-194712/>.



COVID-19

General information about the COVID-19 situation in Czechia, related restrictions and testing possibilities can be found at <https://koronavirus.mzcr.cz/en/>.

Information related to the COVID-19 and education can be found at <https://www.edu.cz/covid-19/>.

Vaccinations for children

Information on vaccination certificates and how to receive Ukrainian confirmation of vaccination can be found at <https://www.edu.cz/dokladani-ockovani-ukrajinskych-deti-bez-ockovaciho-prukazu-vcetne-informaci-v-ukrajinstine/>.



Mandatory veterinarian check-up for pets

People fleeing the war in Ukraine can be accompanied by up to five pets (dog, cats or ferrets). To protect Czechia from the risk of rabies, pet owners must comply with the following.

1. Keep their that dogs, cats or ferrets in quarantine for 10 days since entering the territory of Czechia. Quarantine means that the animal is under permanent control of a person at the place of residence.
2. Ensure that a private veterinarian performs a clinical examination of the animal within 72 hours since entering the territory of Czechia.

Further information can be found at <https://www.svscr.cz/wp-content/files/ostatni/Veterinarni-pozadavky-pro-neobchodni-presun-nejvyse-5-kusu-zvirat-UK.pdf>.

Information on free-of-charge veterinary services can be found at <https://ukrajina.vetkom.cz/>.

Access to education

Under temporary protection, children have access to education at all levels.

Tailored information for Ukrainian citizens on topics related to the Czech education system (including on the integration of Ukrainian nationals into the Czech education system, school counselling facilities, etc.) can be found at <https://www.edu.cz/ukrajina/#4--hlavn%C3%AD-metodick%C3%A9-materi%C3%A1ly-p%C5%99ipraven%C3%A9-m%C5%A1mt>.



Childcare/nursery and primary and secondary school

Compulsory basic education in Czechia is 9 years, starting at the age of 6. Primary school includes the 1st grade (years 1 to 4) and 2nd grade (years 5 to 9).

Information in Ukrainian about kindergartens and schools (e.g. availability of spaces) can be found at <https://shkola.cz/uk>.

University

Information for Ukrainian scientists, researchers and other scholars is available at <https://www.studyin.cz/ukraine-scientists/>.





Recognition of education titles

It is possible to request the recognition of qualifications obtained in non-EU countries. All requests are processed within standard deadlines.

Information on the recognition of titles of medical and health professionals in connection with the conflict in Ukraine can be found at <https://www.mzcr.cz/informace-pro-cizince-o-uznavani-lekarskych-povolani-zdravotnickych-pracovniku-v-navaznosti-na-konflikt-na-ukrajine/>

General information about the recognition of education titles can be found at <https://www.edu.cz/dokladani-ockovani-ukrajinskyh-deti-bez-ockovaciho-prukazu-vcetne-informaci-v-ukrajinstine/>.



4. International protection

Every foreign national has the right to apply for asylum (international protection) in Czechia. The legal procedure for international protection is quite long. During the procedure, the applicant for international protection cannot work. Therefore, it is faster and more efficient to request temporary protection, which will give you free access to the labour market and is usually processed on the spot.

Information regarding the international protection procedure can be found at <https://www.mvcr.cz/migrace/clanek/nase-hlavni-temata-mezinarodni-ochrana-mezinarodni-ochrana.aspx?q=Y2hudW09Mw%3d%3d>.



Annex I . Repository of sources

General information		
Service	Website	QR
Ukrainian embassy/consulates	https://czechia.mfa.gov.ua/	
Information for Ukrainian citizens on legal stay and residence in Czechia	https://www.mvcr.cz/clanek/ua.aspx	
Information on support and assistance for Ukrainians. Information on how residents of Czechia can offer support to displaced persons from Ukraine.	https://www.nasiukrajinci.cz/ua/	
Information about the Ukraine diaspora in Czechia	https://www.ukrajinci.cz/ua/o-nas/	
Driving licence	https://www.mdcr.cz/Zivotni-situace/Ridicky-prukazy/Informace-pro-drzitele-ukrajinskych-ridicky-pru?lang=cs-CZ	



Entry to Czechia		
Foreign police offices	https://www.policie.cz/sluzba-cizinecke-policie.aspx https://www.policie.cz/SCRIPT/i/mapa.aspx	 
Temporary protection		
Registration		
Registration centres for Ukrainian citizens who resided in Ukraine before 24 February 2022, and their family members travelling with them	https://www.mvcr.cz/clanek/sez-nam-krajjskych-asistencnich-center-pomoci-ukrajine.aspx	
Registration centres for non-Ukrainian citizens who resided in Ukraine before 24 February 2022, and their family members travelling with them	https://www.mvcr.cz/mvcren/article/contacts.aspx	
Registration form to request temporary protection	Print version: https://www.mvcr.cz/soubor/za-dost-o-poskytnuti-docasne-ochrany-pro-obcany-ukrajiny-manualne.aspx Electronic version: https://www.mvcr.cz/soubor/za-dost-o-poskytnuti-docasne-ochrany-pro-obcany-ukrajiny-elektronicky.aspx	 

Documents necessary to register	https://www.mvcr.cz/mvcren/imgDetail.aspx?docid=22371912	
Employment		
Information on employment and social welfare	https://www.mpsv.cz/documents/20142/2786931/informace_za_mestnavatel_UA_130422.pdf https://www.uradprace.cz/web/cz/-/pomoc-pro-obcany-ukrajiny-a-jejich-zamestnavatele https://www.uradprace.cz/web/cz/pomoc-pro-obcany-ukrajiny-a-jejich-zamestnavatele#UKR	  
Information on employment – Employment office	https://www.uradprace.cz/web/uk	
Job offers	https://jobs4ua.cz/	



	https://agroprace.cz/#search_keywords	
Public health		
Information about health services	https://www.mzcr.cz/zakladni-informace-pro-obcany-ukrajiny-v-oblasti-poskytovani-zdravotnich-sluzeb-uk/	
Information about health insurance	https://pomocukrajine.vzp.cz/ceska-verze/	
Information about psychological assistance	https://www.mvcr.cz/clanek/psychologicka-pomoc-pro-obcany-valka-na-ukrajine.aspx	
Assistance to persons with disabilities	https://www.vlada.cz/cz/ppov/vozp/aktuality/nabidka-pomoci-spolku-osob-se-zdravotnim-postizenim-lidem-se-zdravotnim-postizenim-prichazejicim-z-ukrajiny-do-cr-194712/	
Information related to COVID-19 (restrictions and testing possibilities)	https://koronavirus.mzcr.cz/en/	

Information about vaccination for children	https://www.edu.cz/dokladani-ockovani-ukrajinskych-deti-bez-ockovaciho-prukazu-vcetne-informaci-v-ukrajinstine/	
Information about mandatory veterinary check for pets	https://www.svscr.cz/wp-content/files/ostatni/Veterinari-pozadavky-pro-neobchodni-presun-nejvyse-5-kusu-zvirat-UK.pdf	
Information about free-of-charge veterinary services	https://ukrajina.vetkom.cz/	
Education		
Information about kindergartens and schools	https://shkola.cz/uk	
Information for Ukrainian scientists, researchers and other scholars	https://www.studyin.cz/ru/	
	https://www.studyin.cz/ukraine-scientists/	



Information on the recognition of medical professions	https://www.mzcr.cz/informace-pro-cizince-o-uznavani-lekarskych-povolani-zdravotnickych-pracovniku-v-navaznosti-na-konflikt-na-ukrajine/	
General information about the recognition of education titles	https://www.msmt.cz/mezinaro-dni-vztahy/uznavani-vzdelani?lang=1	
International protection		
Information on international protection in Czechia	https://www.mvcr.cz/migrace/clanek/nase-hlavni-temata-mezinarodni-ochrana-mezinarodni-ochrana.aspx?q=Y2hudW09Mw%3d%3d	
More information about temporary protection in specific countries	https://whoiswho.euaa.europa.eu/Pages/Temporary-protection.aspx	

